



I.CA.RO. S.r.l.

Sede Legale: Via Lucrezia della Valle c/o B.C. Le Aquile, 88100 Catanzaro - Tel-Fax 0961 293721 - Codice fiscale e Partita Iva : 02482280795

1 Annex C: PSI - Pre-shipment Inspection Internal Appeal Form

<p>1. EXPORTER Company Name:</p> <p>Address</p> <p>Telephone No.: Fax No.: E-mail: Contact Person</p>	<p>2. EXPORTER'S COMPLAINT DISCUSSIONS</p> <p>Prior to completion of this form, the complaint should already have been discussed with the ICARO SRL office staff. Please advise ICARO SRL office location :</p> <p>Person with whom complaint was discussed <i>Mr. / Mrs.</i></p> <p>3. REFERENCE NUMBERS Inspection Order Reference No.: <i>(As advised by ICARO SRL or Importer)</i></p> <p>Contract/Order/Proforma Invoice/Final Invoice No. <i>(Delete as applicable)</i></p>
<p>4. DESCRIPTION OF THE GOODS</p>	

If you wish to appeal that the action of ICARO SRL is not in accordance with the WTO Agreement on Pre-shipment Inspection, please complete Section 5 below. If not applicable, please proceed to Section 6.

5. NATURE OF GRIEVANCE WITH THE ICARO SRL OFFICE
Please indicate, by marking an "x" in the appropriate box(es) below, which articles of the WTO Agreement on Pre-shipment Inspection ("API") have, in your opinion, not been complied with by the ICARO SRL office.

Category	API Article No.	Category	API Article No.
• Non Discrimination	2.1	• Delays	2.15
• Site of inspection	2.3		2.16
• Standards	2.4		2.17
• Transparency	2.5	• Price Verification (For export market price: Not customs valuation purposes)	2.18
	2.6		2.19
	2.7		2.20 (a)
• Protection of Confidential Business information	2.9		2.20 (b)
	2.11		2.20 (c)
	2.12		2.20 (d)
• Conflict of Interest	2.14 (a)	• Appeals Procedures	2.20 (e)
	2.14 (b)		2.21
	2.14 (c)		2.21 (a)
			2.21 (c)

NOTES : If your grievance:

(i) Does not concern the above mentioned categories, please proceed to Section 6.

(ii) Concerns the above mentioned categories and also relates to PSI carried out in a WTO member country of goods for importation into a WTO member country : you are entitled to submit the dispute to an Independent Review, at least two working days after submission of this form to the ICARO SRL office, in accordance with Article 4 of the WTO Agreement on Pre-shipment Inspection. Further details are available from ICARO SRL upon request.



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6. SUMMARY of GRIEVANCE

Please advise the facts of the case and summarize the reasons why, in your opinion, the decision or conduct of the ICARO SRL office is not acceptable. Please attach copies of relevant documents.

7. PROPOSED SOLUTION TO THE GRIEVANCE

Please state your proposed solution to the grievance

8. EXPORTE R' S DECLARATION

I hereby declare that:

- A. I am an authorized employee of the exporter
- B. The information contained here is, to the best of my knowledge, correct

FULL NAME:
COMPANY NAME:

POSITION:

SIGNED

DATE: ____/____/20__

Please return this form to the ICARO SRL office responsible for performing the Preshipment inspection activity



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Date _____

Signature _____

Customer

Date _____

Signature _____